



STEVEN C. MOORE

8211 Long Canyon Dr.
Austin, TX 78730

TEL. (512) 293-7444 FAX. (512) 340-9994

Email: smoore@oipe.com

Date: October 14, 2004
To: Marcia Robinson
From: Steve Moore
Re: Thank you

We talked by telephone on September 28 or 29 and you were polite, professional and in particular helpful solving my problem regarding application number 10/607,291.

Because you were so helpful, I request that you forward this letter to your supervisor so that she knows you made me an appreciative customer of the U.S.P.T.O..

Sincerely,

Steve Moore

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